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FOR IMMEDIATE RELEASE

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GOVERNOR HASLAM, LT. GOVERNOR RAMSEY, COMMISISONER HAGERTY WELCOME U.S. SOLUTIONS GROUP, INC. TO SULLIVAN COUNTY

Company to Open Call Center in Bristol, Tenn., Create Over 500 Jobs

NASHVILLE – Tennessee Gov. Bill Haslam, Lt. Governor Ron Ramsey and Economic and Community Development Commissioner Bill Hagerty today announced U.S. Solutions Group, Inc., a Teleperformance company, will open a call center in Sullivan County. The announcement represents an investment of \$4.1 million and the creation of 548 jobs. The new facility will be located at 2536 West State Street in Bristol, Tenn.

"I want to welcome U.S. Solutions Group, Inc. to Tennessee and the hundreds of jobs they will create for Tennesseans," Haslam said. "U.S. Solutions Group's decision to locate in Sullivan County is great for the region, and we appreciate their investment in our state and in our state's business-friendly climate."

"I'm very proud to see Tennessee's pro-business climate reap benefits for Bristol and the state of Tennessee," Ramsey said. "U.S Solutions Group, Inc. is an outstanding company that has clearly recognized the promise of the Tennessee worker. I congratulate them on their decision to base their operations in Bristol and contribute to the continuing expansion of Northeast Tennessee job opportunities."

"In today's market, it is no longer a national competition but a global one," Hagerty said. "When a company chooses Tennessee as the location to expand and grow their business, this speaks volumes for Governor Haslam's economic development strategies and the hard work being put forth every day by our department to create a business friendly environment where companies have the confidence to invest and grow in our state. We have worked closely with U.S. Solutions Group's management and look forward to this project serving as a basis for long-term job growth in the area."

In operation since 2001, U.S. Solutions Group, Inc. was established in response to the demand of America's leading corporations for high quality, customized outsource services. The company provides custom, complex integrated call center based solutions for its clients. Services include inbound toll free customer care, billing support, national hotlines, web inquiry support, technical support and professional contact management services. All service solutions are provided on a complete turn-key outsource basis using the company's state-of-the-art facilities, personnel and client-interfacing technology platforms.

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In April 2010, U.S. Solutions Group, Inc. was acquired by Teleperformance, the No. 1 global contact center provider, with 249 facilities in 49 countries. Teleperformance has been providing Worldwide Customer Experiences since 1978.

"Every organization appreciates the opportunity to create ties to local business owners and community leaders, and we are also proud to have the opportunity to partner with our state leaders as well," Sharon Bricker, executive vice president, U.S. Solutions Group, Inc., a Teleperformance company, said. "We are excited to support local job growth and stability and to provide this quality work facility for both our existing and new people. The opening of this great site in Tennessee fulfills our hope to offer the very best for our people, our clients and our community. We continue to be one of the area's leading employers, and we really appreciate the close communication, support and the warm welcome from everyone."

"We are delighted with U.S. Solutions Group's decision to locate and consolidate operations in Bristol, Tenn.," Jeff Broughton, Bristol City Manager, said. "The company will be a valued member to our growing business community and will bring more than 500 skilled jobs to Sullivan County."

"We join with our partners in Sullivan County in welcoming U.S. Solutions to Bristol, Tenn.," Richard Venable, CEO, NETWORKS Sullivan Partnership, said. "While working with this outstanding company to locate the best place to do business, we were extremely impressed with the efforts they make to be a great place for their employees to work. We look forward to U.S. Solutions Group becoming a part of the Sullivan County family."

Recruiting and hiring has begun for these full-time positions. Interested applicants should apply online at www.ussolutionsgroup.com.

About the Tennessee Department of Economic and Community Development

The Tennessee Department of Economic and Community Development's mission is to develop strategies which help make Tennessee the No. 1 location in the Southeast for high quality jobs. The department seeks to attract new corporate investment in Tennessee and works with Tennessee companies to facilitate expansion and economic growth. Find us on the web: tn.gov/ecd. Follow us on Twitter: [@tneecd](https://twitter.com/tneecd). Like us on Facebook: facebook.com/tneecd.

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